SaraMana Business Solutions Provides Small to Mid-Sized Businesses and Non-Profits With Artificial Intelligence Acceptable Use Policies

Leading MTSP Introduces AI Acceptable Use Framework to Protect Organizations While Unlocking Productivity Gains

SARASOTA, FL – February 25, 2026 – SaraMana Business Solutions, a leading managed technology services provider (MTSP), announced today the rollout of Artificial Intelligence (AI) Acceptable Use Policies and Framework designed to help small and mid-sized businesses (SMBs) as well as non-profit organizations safely adopt AI without exposing themselves to unnecessary risk.

AI tools are now widely used by employees to draft emails, summarize meetings, analyze data, and automate routine tasks. While these tools offer significant productivity benefits, many organizations are unaware that employees are often using AI without clear guidelines, which can unintentionally put sensitive company or client information at risk.

"AI is already in the workplace – whether companies and non-profits have formally approved it or not," said Mick Dean, President at SaraMana Business Solutions. "The question isn't whether organizations should use AI. The question is whether they're using it responsibly. Without clear boundaries, even well-intentioned employees can accidentally expose data, violate compliance requirements, or create legal issues."

SaraMana Business Solutions's AI Acceptable Use Policies and Framework provides businesses with clear, practical rules around how AI can and should be used inside an organization. Rather than restricting innovation, the goal is to enable AI adoption while protecting client trust, company data, and operational integrity.

The framework helps organizations define which AI tools are approved for work use, what types of information should never be entered into AI solutions, and when human review is required before AI-generated content is used in customer-facing or high-impact decisions. It also establishes a simple process for reporting issues if AI is used improperly – ensuring problems are addressed quickly and transparently.

"For most organizations, the biggest risk isn't AI itself – it's the lack of guardrails," Dean added. "We've seen situations where employees paste confidential data into public AI tools simply because no one told them not to. Our job is to make sure everyone can take advantage of AI's upside without learning hard lessons the expensive way."

Importantly, SaraMana Business Solutions emphasizes that AI acceptable use is not about surveillance or micromanagement. The framework is designed to be easy for employees to understand and follow, helping them feel confident using AI as a productivity tool rather than avoiding it altogether.

SaraMana Business Solutions's initiative also reflects a broader shift in how leading technology providers support customers. As AI adoption accelerates, organizations are increasingly looking to their technology partners not just for tools, but for guidance, governance, and risk management.

"No one should have to figure this out on their own," said Dean. "AI is moving too fast for guesswork. By putting clear, responsible policies in place now, organizations can move faster, protect themselves, and stay competitive as AI becomes a permanent part of how work gets done."

ABOUT SARAMANA BUSINESS SOLUTIONS

SaraMana is a West Coast of Florida based managed service provider that specializes in providing Managed IT, Office Technology, and Business Automation. We serve to guide your business into a more proactive, secure, and efficient environment ready for tomorrow's business' challenges. From cloud services, printers, scanners, and business phone systems to vCIO consulting, data backup, and software support... our comprehensive approach enables us to be your single point of contact for all your technology needs. To learn more about our products, services, and support please contact SaraMana Business Solutions at 888-301-2679 or visit www.SaraMana.com.